

CUSTOMER SATISFACTION SURVEY

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Customer Satisfaction Survey

In order for us to continuously supply quality products and services to our valued clients, compliance with ISO standards and for purposes of the Re-nu-a-mag Board, it would be highly appreciated if this survey could be returned completed to us.

NAME OF COMPANY: _____

DATE : _____

COMPLETED BY : _____
(PRINT NAME AND DESIGNATION)

Strongly Disagree

Strongly Agree

1	You would recommend Re-Nu-A-Mag to family & friends	1	2	3	4	5
2	The service you received was most satisfactory	1	2	3	4	5
3	The entire process was easy and user friendly	1	2	3	4	5
4	Re-Nu-A-Mag were very responsive at all times	1	2	3	4	5
5	The pricing seems fair and reasonable	1	2	3	4	5
6	I would most definitely use Re-Nu-A-Mag again	1	2	3	4	5

7. Do you have any comments, questions, or concerns?

We are very appreciative of the time you have taken to assist in our analysis, and commit to utilizing the information gained to contemplate and implement worthwhile improvements.

Once again, we are extremely grateful for your contributing your valuable time, your honest information, and your thoughtful suggestions.

Management
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